

BEFORE DEPARTING HOME

- Print off official documentation showing you are Fully Vaccinated.
- Purchase medical travel insurance which includes coverage for a positive Covid-19 test while in Fiji. Options include https://www.fijivisitorsinsurance.com/

Download the careFIJI app. You must use the app to scan in and out of all CFC accredited transport and accommodation providers.







TRANSFERRING TO THE RESORT

- Fiji Gateway Hotel includes complimentary airport transfers.
- Once you have cleared customs at Nadi International Airport, exit on the right of the terminal to the taxi stand. You should see a driver holding a Fiji Gateway Hotel sign. If the driver is not there, please wait as he maybe dropping someone else off, and he should be along shortly.

ARRIVING AT FIJI GATEWAY HOTEL

- Check in to the hotel and settle into your room.
- Enjoy the facilities at Fiji Gateway Hotel.

DEPARTING FIJI

- Check what tests are required for arrival into your next destination.
- Plan well in advance, ask the team at Fiji Gateway Hotel to assist you.
- Note: PCR tests require a minimum of 24 hours to process.



TRAVELLING TO FIJI GATEWAY HOTEL

IF YOU TEST POSITIVE DURING YOUR STAY

- A Wellness Ambassador for Fiji Gateway Hotel will contact you.
- The relevant medical staff will be notified and contact you.
- Further testing will be required.
- You will need to isolate for at least 5 days.
- You may be able to stay in your room, negative close contacts can choose to join a positive patient in isolation and stay in their original room.
- Or there are isolation rooms also available at Fiji Gateway Hotel . This may not be the exact same room type however.
- We will consult with you on what is the best solution for you and your family.
- Isolation rooms are an additional cost, but your medical insurance provider should be able to assist with this.
- You will need to advise your travel insurer, rebook flights and amend accommodation.
- If symptoms progress, you may be treated in your room, or at dedicated medical facilities for further monitoring and care.
- Formal isolation ends after 7 full days if you are fever-free for 24 hours and other symptoms have improved.
- We will obtain a Certificate of Clearance on your behalf from the Ministry of Health to exit isolation.

ISOLATION WHILE ON HOLIDAY

- You may not leave your room unless permitted during a specific time and to a specific location.
- You can sit outside your room on the outdoor furniture provided.
- Family members and friends are not permitted to visit.
- Meals will be delivered using contact-less methods.

HOW TO STAY SAFE AT FIJI GATEWAY HOTEL

- Wearing a mask is optional, however we recommend wearing a mask in crowded indoor and outdoor public places.
- Social distance where possible (2m).
- Wash or sanitise your hands frequently.

ACTIVITIES

• Activities at Fiji Gateway Hotel will still operate but maybe a little different.

DINING

- Outdoor dining is available.
- There is also more spacing between tables.
- You do not need to wear a mask while seated.

Fiji Gateway Hotel, Plantation Island Resort, Lomani Island Resort and the Malolo Cat ferry are all CFC accredited.

For Further Information: